### Virtual meetings and pineapple lumps

My tips on pivoting to facilitating virtual meetings and workshops full time





#### About me

#### **Anne Pattillo**

Consultant and facilitator with over 30 years of experience helping government, local government, business and not for profit organisations tackle tough problems, create strategies and plans and engage key stakeholders and communities.

COVID 19 has been a challenge to pivot my face to face consultancy skills to fully virtual skills for the period of the lock down.

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### Last week I took this picture of my desk, after the week of **facilitating virtually**

### This is my answer to the various, unexpected questions and comments the photo generated

Thank you for your interest, support questions and comments.

Kia kaha

Anne



#### **A confession**

This is just my thinking about virtual meetings.

My aim is to get the job done, in meetings that aren't too painful and more fun to run!





### My 4 P's for Virtual Meetings

### People

Who are the participants? What are their relationships with one another and the meeting topic? What has been happening before the workshop for the participants?

#### **Purpose**

Like any meeting or workshop the key starting questions are: Why do you need this meeting? What are we trying to achieve? What is the experience we want to create for participants.



#### Process

Developing a series of questions and activities to help the group achieve the meeting purpose

#### Presence

The key challenge for virtual meeting is maintaining participant presence.. So more frequent activities, more active facilitation and working on building rapport with the group.

**Turbo charged facilitator presence!** 

And when you follow the 4 P's sometimes you end up with ...

#### **Pineapple lumps**

For my international friends it's a New Zealand Iolly, yellow in the middle and covered in chocolate.

More rectangular than lumps.



## Tools

Lots of people asked about the tools I used so here you go...



#### Tools used, in order of preference...(at the moment)



# Platforms... in no particular orderZoomWebexLivestormMicrosoft Teams

### Unexpected and personal

And it doesn't have to be sugar... but... planning means you can organise personal touches for the participants





## How do you get to pineapple lumps?

I got the brief.

Designed the workshop

I realized that I needed a way to get this executive team who had been frantic responding to COVID 19 to slow down and free up to do more strategic thinking.

#### So of course pineapple lumps

One little problem I was in New Zealand and the team is in Western Australia

So planning came to rescue!

#### **Final question**

#### Will I ever to back to **only** using face to face meeting tools and techniques?

No

Learning and moving forward has always more rewarding and fun!